



CUSTOMER SATISFACTION MEASUREMENT SURVEY

Date: MM/DD/YY

Survey No:

(Filled by our company)

Dear Customer,

Your opinions about our company are very important and valuable for us. Please fulfill the form by electronically and send to +90(216)340 51 51 fax number or send an mail to kalibrasyon@netes.com.tr address.

1. Satisfactory explanations of your requests and questions regarding the services provided by Netes Calibration Laboratory.				
Excellent 😊😊	Good 😊	Modarate 😊	Not Good 😞	Very Bad 😞😞
2. The service you required has done at the specified time range.				
Excellent 😊😊	Good 😊	Modarate 😊	Not Good 😞	Very Bad 😞😞
3. The content and the accuracy of the Calibration Service Certification				
Excellent 😊😊	Good 😊	Modarate 😊	Not Good 😞	Very Bad 😞😞
4. The services and the calibrations provided are reliable.				
Excellent 😊😊	Good 😊	Modarate 😊	Not Good 😞	Very Bad 😞😞
5. Communication of the team with the customer is satisfying.				
Excellent 😊😊	Good 😊	Modarate 😊	Not Good 😞	Very Bad 😞😞
6. Technical qualification of the laboratory, the professional knowledge and expertise of the team.				
Excellent 😊😊	Good 😊	Modarate 😊	Not Good 😞	Very Bad 😞😞
7. The service you provided is supporting our requirements.				
Excellent 😊😊	Good 😊	Modarate 😊	Not Good 😞	Very Bad 😞😞
8. Calibration Service Quality.				
Excellent 😊😊	Good 😊	Modarate 😊	Not Good 😞	Very Bad 😞😞
9. Accreditation Content and Measurement Uncertainty.				
Excellent 😊😊	Good 😊	Modarate 😊	Not Good 😞	Very Bad 😞😞
10. Where did you hear Netes Calibration (Kalibrasyon) Company?				
Netes Customer	Internet	Recommendation	Consultant	Other

Comments:

e-mail:

Company Name:

Contact:

Phone:

Thanks for your co-operation.

NETES MÜHENDİSLİK VE DİŞ. TİC. A.Ş.

Küçük Çamlıca Mah. Oymak Çıkmaçı No: 3 PK: 34696 Üsküdar - İSTANBUL

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NETES
Mühendislik ve Dış Ticaret Anonim Şirketi